



Health Agency Report



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June 2016 Supplemental Report

Health Agency Mission and Motto

Mission

The mission of the Los Angeles County Health Agency is to improve health and wellness across Los Angeles County through effective, integrated, comprehensive, culturally appropriate services, programs, and policies that promote healthy people living in healthy communities.

Motto

Working Together for a Healthier LA

Health Agency Activities and Outcomes

8 Strategic Priorities

1. Consumer Access & Experience
2. Homeless Supportive Housing
3. Overcrowding of Psychiatric Emergency Departments
4. Culturally & Linguistically Competent Programs
5. Diversion
6. Substance Use Disorder Services
7. Vulnerable Children & Transitional Age Youth
8. Chronic Disease & Injury Prevention

Value Added

Joint Collaborative Activities

1. Staff training
2. Workflow and referrals
3. Registration
4. Community-based resources
5. Case management and care coordination
6. Data analysis and planning
7. Housing resources.
8. Information technology resources and services

Results In

Health Outcomes

1. Improve quality
2. Increase efficiency in use of resources
3. Decrease chronic disease
4. Reduction in health disparities
5. Reduction in Homelessness
6. Reduction in incarcerations
7. Ensure financial stability

Health Agency Activities

Joint Collaborative Activities

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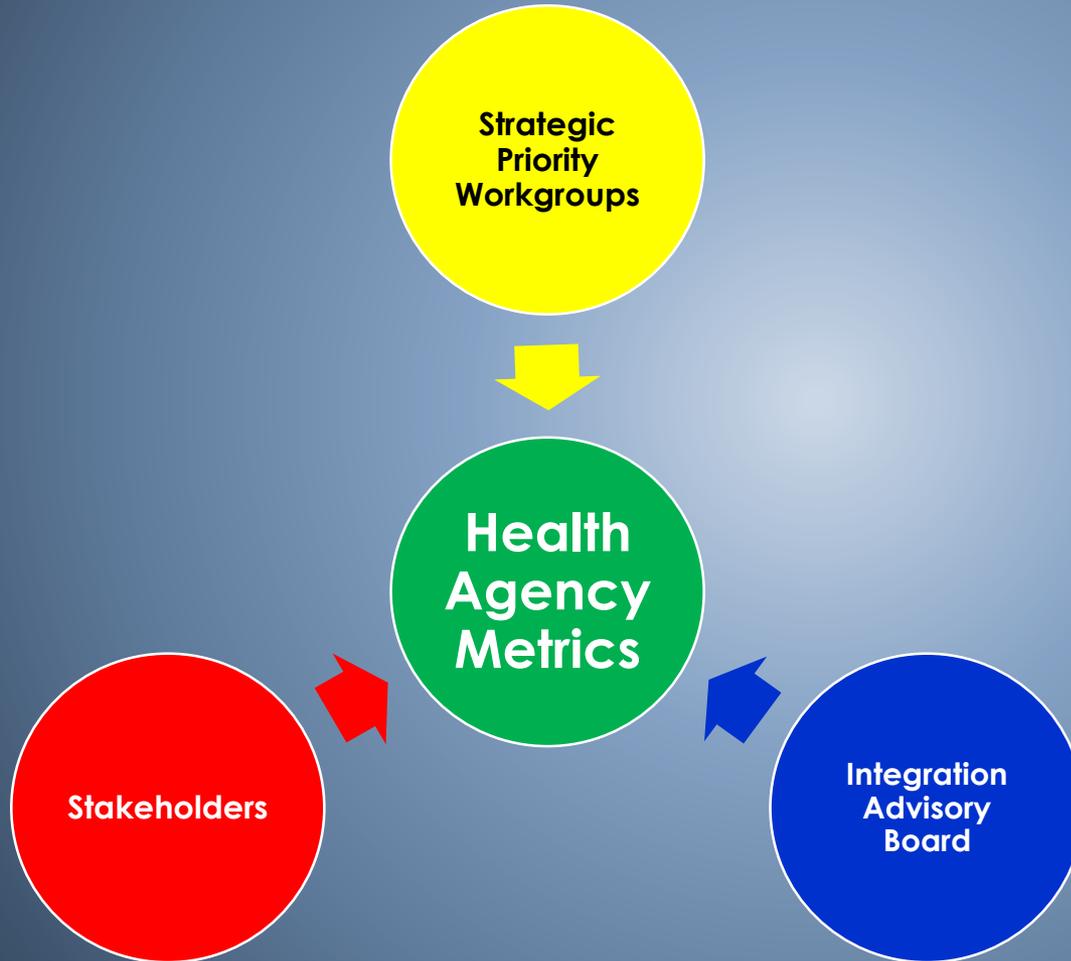
Health Agency Outcomes

Health Outcomes

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7. Ensure financial stability

Metrics Development

How we came to these proposed metrics:



Next steps:

- Iterative process
- Work with data specialists
- Develop timelines

Sample of Proposed Metrics

Homeless Supportive Housing

- 1. Reduce ED and inpatient use by 50% for homeless individuals 12 months post being permanently housed compared to before being housed.**
- 2. Maintain 90% housing retention rate for formerly homeless individuals who retain housing for 12 months.**
- 3. Add 2,500 community-based residential slots administered by the Health Agency in 2016.**
- 4. Connect 90% of housed individuals to appropriate health, mental health, substance use, and other supportive services.**

Sample of Proposed Metrics

Chronic Disease & Injury Prevention

- 1. Decrease the prevalence of tobacco use from 13% to 10% in L.A. County by 2020.**
- 2. Decrease the prevalence of obesity for adults from 24 to 22% and children with obesity from 22% to 20% in L.A. County by 2020.**
- 3. Reduce by 10% from 2015 to 2018 the number of violence-related trauma center ED visits and hospitalizations among residents of Park After Dark communities in L.A. County using Emergency Medical Services data.**
- 4. 75% or more of the Health Agency directly-operated clinics will have a smoking cessation protocol implemented by the end of 2018.**

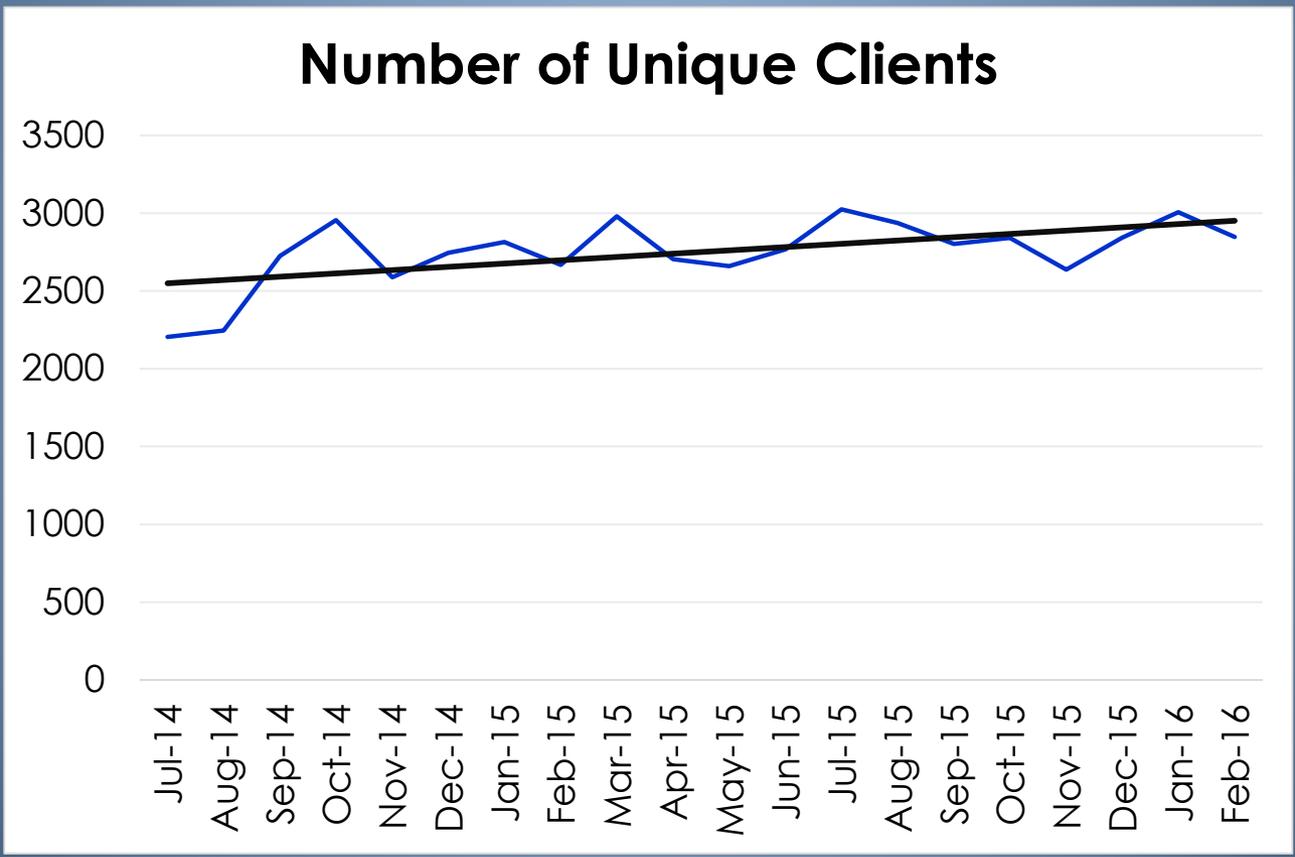
Sample of Proposed Metrics

Overcrowding of Psychiatric Emergency Departments

1. Decrease the number of days that County PES is above capacity by 5%, as compared to the prior year.
2. Decrease total administrative days in county inpatient psychiatric units by 15%, as compared to the prior year.
3. Increase the ratio of urgent care visits to PES visits by 10%.

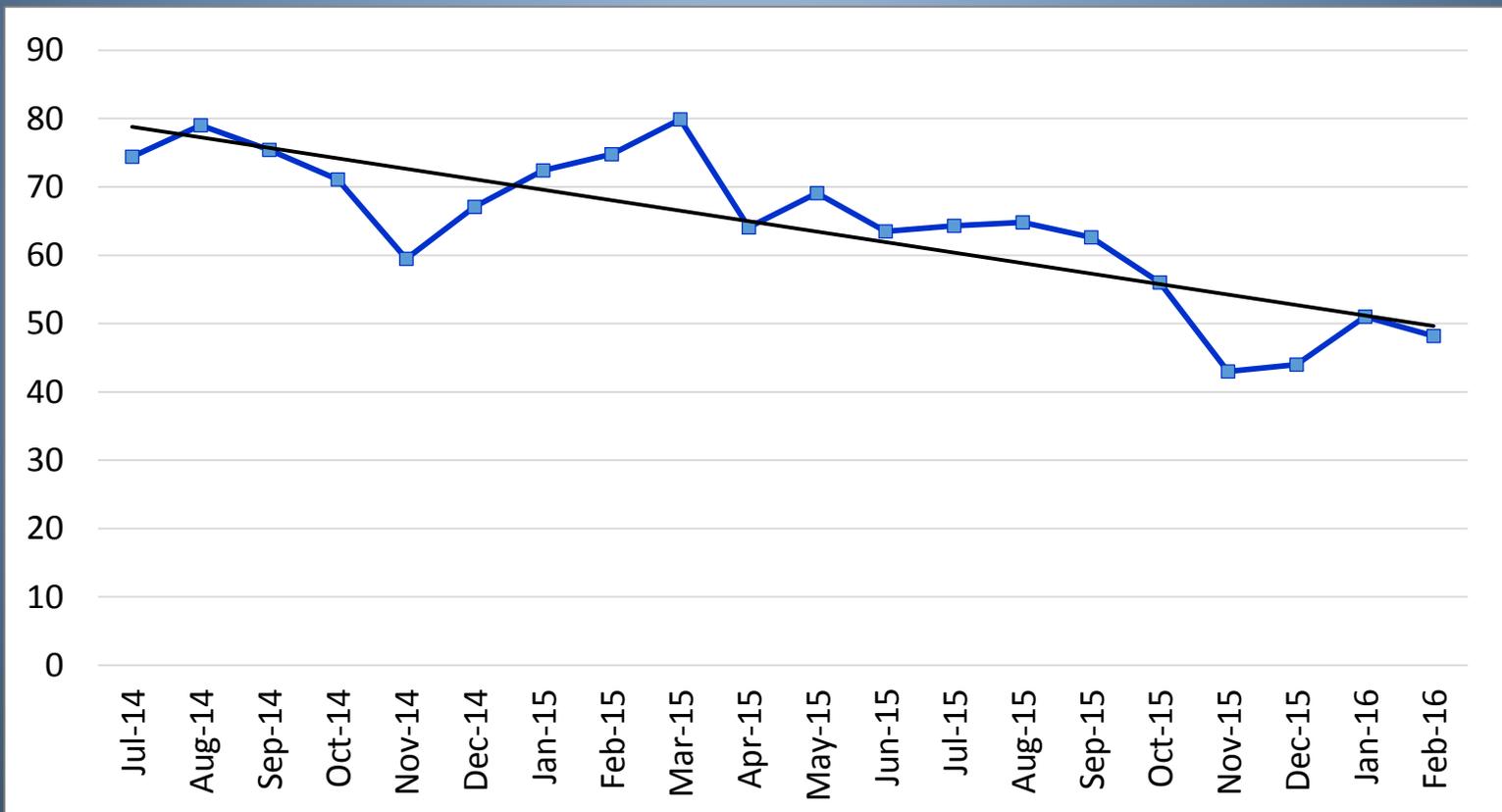
Overcrowding of Psychiatric Emergency Departments

Urgent Care Center Unique Clients
(July 2014 through February 2016)



Overcrowding of Psychiatric Emergency Departments

DHS Psychiatric Emergency Department Morning Census
(July 2014 through February 2016)



Proposed Metrics

- As the Health Agency continues to move forward, the metrics may change or new metrics may be added.
- We are happy to work with the Board Offices, Integration Advisory Board and community stakeholders to consider more metrics of interest.

Further Examples of Working Together for a Healthy LA

- Response to Public Health Needs
 - Exide
 - Porter Ranch /Aliso Canyon
 - Zika Virus
- Health Service Delivery
 - Joint staff education
 - Improve referrals and linkages
- Operational Efficiency
 - Space planning
 - Cross-departmental staff trainings
 - Information Technology support and resources

Next Steps

- A Health Agency website is being developed, which will allow the public and staff to find information about the Health Agency.



- The next Health Agency town hall is scheduled for August 30, 2016.

